



**Strategic**  
Broking & Investments

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# **PRIVACY POLICY**



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## Privacy Policy

At Strategic Broking and Investments Limited, we are committed to protecting your privacy and handling your personal information with the utmost care. This Privacy Policy explains how we collect, use, disclose, and safeguard the information you provide to us, whether directly or through your use of our website and services.

By accessing our website or using our services, you acknowledge and agree to the practices described in this Privacy Policy.

## Company Information

Strategic Broking and Investments Limited

Registered Address: Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia

Contact Email: [support@strategicbroking.com](mailto:support@strategicbroking.com)

## 1. Data Collection

To provide secure and personalized financial services, we may collect personal information during account registration, verification, and ongoing client engagement. This may include:

- Identification documents (e.g., passport, national ID)
- Proof of residence (e.g., utility bills, bank statements)
- Financial details (e.g., income information, investment history)
- Business documentation (for corporate accounts)



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This data is collected to comply with regulatory requirements, assess financial profiles, and provide a seamless trading experience. In line with applicable laws, we retain your data for a minimum of five (5) years after the business relationship concludes.

## **2. Use of Personal Information**

Your personal data may be used for the following purposes:

- Verifying your identity and ensuring regulatory compliance
- Managing your account and facilitating transactions
- Sending important updates, confirmations, and service notifications
- Customizing services based on your preferences and usage patterns
- Conducting internal research and analysis to improve our offerings

We will not use your data for purposes not listed in this Policy without your consent.

## **3. Cookies and Tracking Technologies**

Our website uses cookies and similar tracking technologies to enhance your browsing experience. These tools help us understand how users interact with our website and improve functionality.

- Cookies do not store personally identifiable information.
- We do not share cookies with third parties.
- You may disable cookies in your browser settings, but some website features may not function properly.



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## 4. Data Security

We apply industry-standard security measures to protect your data. All transmissions are encrypted using SSL (Secure Socket Layer) technology. Your responsibility: Keep your login credentials secure and never share your password or authentication details with others.

## 5. Disclosure of Information

We do not sell or distribute your personal information. However, we may disclose information in the following circumstances:

- When required by law, regulation, or legal proceedings
- To regulatory authorities or government agencies for compliance purposes
- To protect the rights, property, or safety of Strategic Broking and Investments Limited or our clients
- With your explicit consent

All disclosures are made with appropriate safeguards and only when strictly necessary.

## 6. Your Rights

You have the right to:

- Access the personal information we hold about you
- Request correction or deletion of inaccurate or outdated information
- Withdraw consent or opt out of marketing communications
- Submit inquiries or complaints about data usage

To exercise these rights, please contact us at [support@strategicbroking.com](mailto:support@strategicbroking.com). We will respond within 7 business days. In some cases, a nominal fee may apply for repetitive or excessive requests.



## 7. Policy Updates

We may update this Privacy Policy from time to time to reflect changes in our practices or regulatory requirements. Updates will be published on this page. Continued use of our services after updates constitutes your acceptance of the revised terms.

## 8. Legal Disclaimer

We may disclose personal data if legally required or if necessary to comply with obligations, protect our rights, or prevent fraud. While we employ robust security measures, we are not responsible for unauthorized access caused by misuse of login credentials or third-party tools not under our control.

## 9. High-Frequency Trading (HFT) and Scalping Policy

Strategic Broking and Investments Limited defines Scalping as any trade opened and closed within a time frame of two (2) minutes.

- Trades identified as Scalping may be subject to review.
- The Company reserves the right, at its sole discretion, to withhold profit withdrawals arising from Scalping-related activity.
- This policy is in place to ensure fair trading practices and protect market stability.